



707 Quitman, Houston, Texas 77009 | www.avenuecdc.org | 713-864-9099

Avenue CDC Privacy Policy

Avenue CDC understands that the nonpublic personal information you share with us is highly personal in nature. We take multiple precautions to protect your information.

Types of information that we gather about you

- Information we receive from you orally, on applications or other forms, such as your name, address, social security number, assets, living expenses and income;
- Information about your transactions with us, your creditors, or others, such as your account balance, payment history, parties to transactions and credit card usage;
- Information about classes that you have completed through our agency; and
- Information we receive from a credit reporting agency, such as your credit history.

Release of your information to third parties

We may disclose some or all of the information that we collect, as described above, to your creditors or other third parties where we have determined that it would be helpful to you, where it would aid us in counseling you, where you request us to do so or where it is a requirement of grant awards that make our services possible.

We may also disclose any nonpublic personal information about you or former customers to anyone as required by law (e.g., if we are compelled by a legal process).

We may also use anonymous aggregated case file information for the purpose of evaluating our services and designing future services.

You may opt-out of certain disclosures

You have the opportunity to “opt-out” of disclosures of your nonpublic personal information to third parties (such as your creditors), that is, direct us not to make those disclosures. If you choose to “opt-out”, we will not be able to answer questions from your creditors. If at any time, you wish to change your decision with regard to your “opt-out”, you may call us at 713-864-9099.